

Patient Support Services Staff

Direct patient contact: Supervisors/team Leaders, hospital service assistants, patient support assistants, orderlies (excluding hygiene porderlies)

Indirect patient contact: PSS management, PSS admin, food services, mailroom

MyLearning link: <https://www.learning.health.wa.gov.au/ilp/pages/login.jsf?faces-redirect=true&client=nmhs>

If you are having issues finding the correct package in MyLearning navigate using the MyLearning menu > My Learning> Learning status

Requirement	Format	Time (hr)	Location	Direct patient contact	Indirect patient contact
New staff - requirements within 6 weeks					
NMHS Induction/WNHS Induction	E-L	4	MyLearning	✓	✓
Hand hygiene - non-clinical module	F2F	0.25	MyLearning	✓	✓
Clinical cleaning assessment	F2F		MyLearning	✓	
Emergency management - theory and Code Orange	E-L	0.5	MyLearning	✓	✓
WA Health language services	E-L	0.5	MyLearning	✓	✓
Workplace violence and aggression (WVA) training	E-L	0.5	MyLearning	✓	✓
Manual tasks	F2F		MyLearning	✓	✓
Orientation - site (may include a range of additional requirements including Code Orange walkthrough)	F2F			✓	✓
PPE training/assessment	F2F		MyLearning	✓	✓
Code of Conduct - Workplace Bullying	E-L	0.5	MyLearning	✓	✓
New staff - requirements within 6 months					
Aboriginal cultural eLearning	E-L	1.5	MyLearning	✓	✓
Accountable and ethical decision making	E-L	2	MyLearning	✓	✓
Essential cyber security training	E-L	0.5	MyLearning	✓	✓
Recordkeeping awareness	E-L	0.5	MyLearning	✓	✓
Annual requirements					
Emergency management - theory and code Orange	E-L	0.5	MyLearning	✓	✓
Emergency management - warden training (Wardens only)	F2F	1	Book	✓	✓
Essential cyber security training	E-L	0.5	MyLearning	✓	✓
Hand hygiene - non-clinical module	F2F	0.25		✓	✓
Infection prevention and management	F2F	0.5		✓	
Manual tasks training	F2F			✓	
PPE assessment	F2F	0.25		✓	
Workplace violence and aggression (WVA) training	E-L	0.5	MyLearning	✓	
3 yearly requirements					
Accountable and ethical decision making refresher	E-L	0.5	MyLearning	✓	✓
Clinical cleaning assessment	F2F			✓	
Manager/supervisor OSH and injury management training (Managers and supervisors only)	E-L	0.50	Book		
Once only requirements (in addition to new staff requirements)					
BFHI Group 3 breastfeeding education	E-L	0.5	MyLearning	✓	✓
Environmental Cleaning Auditor Training (PSS- Manager, Coordinator, Team Leaders only)	F2F	1 day		✓	✓
MRI safety	E-L	0.75	MyLearning	✓ patient transport (radiology/ultrasound)	
WA Language services policy	E-L	0.5	MyLearning	✓	
Workplace violence and aggression (WVA) training	E-L	0.5	MyLearning		✓

* some eLearning may be provided face to face